

Message

---

**From:** Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=JAMES.HANCHETT]  
**Sent:** 6/30/2011 12:43:26 PM  
**To:** Nassif, Julianne (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-01/cn=Recipients/cn=Julianne.Nassif]  
**Subject:** RE: network down COOP

Hi Julie,

Lab tests are not effected by network problems. We can receive samples using paper receipts, but we can not return samples.

Jim Hanchett  
Amherst Drug Lab  
Room N251 Morrill I  
637 North Pleasant Street  
Amherst, MA 01003  
Phone 413-545-2607  
Fax 413-545-2608  
Cell [REDACTED]

---

**From:** Nassif, Julianne (DPH)  
**Sent:** Monday, June 27, 2011 11:45 AM  
**To:** Salemi, Charles (DPH); O'Brien, Elisabeth (DPH); Rubin, Alan (DPH); Jacobsen, Patricia (DPH); Hanchett, James (DPH); Cheng, Gloria (DPH); Gillis, John (DPH); Jenner, Jennifer (DPH); Kane01, Peter (DPH); Noddin, Linwood (DPH); Servizio, Paul (DPH); Clemmer, Jill (DPH); Gu, Jane X. (DPH); Hannon, Bruce (DPH)  
**Subject:** FW: network down COOP

Attached is a VERY ROUGH OUTLINE of a plan for testing and reporting during a network down event that Linda drafted last week. It is NOT a policy or procedure yet. I have opportunity for input for our areas but am interested in your ideas. If you have any comments/suggestions/details/objections...please send them to me by Friday.

Thanks,  
Julie

---

**From:** Han, Linda (DPH)  
**Sent:** Thursday, June 23, 2011 4:11 PM  
**To:** Smole, Sandra (DPH); Nassif, Julianne (DPH); Stiles, Tracy (DPH)  
**Cc:** Caloggero, Dina (DPH); Connolly, Grace (DPH)  
**Subject:** network down COOP

Attached is the draft outline of our new network down COOP. please feel free to edit/add/etc. page 2 is randomly populated with durations of tolerable testing delay until the lab would start with manual testing. Please fix with more realistic estimates! I also put some ballpark estimates of daily sample volumes—please fill in with ballpark estimates, so that we can understand what labs will have no problem with offline operation and which are more likely to have problems.

Thanks,  
Linda